

# Privacy Policy

**Effective Date:** 02/06/2025

**Last Updated:** 02/06/2025

## 1. Introduction

Welcome to Spanish With Support. This Privacy Policy explains how we collect, use, and protect your personal data when you use our services.

## 2. Data We Collect

We may collect the following types of personal data:

- Name, email address, and contact details
- Payment information (if applicable)
- Course preferences and learning history
- Tutor qualifications and verification details
- Technical data (IP address, browser type, cookies)

## 3. How We Use Your Data

We use your data for:

- Providing and improving our teaching services
- Processing payments and refunds
- Communicating updates and support
- Ensuring compliance with safeguarding policies
- Enhancing website security and user experience

## 4. Data Sharing & Third Parties

We do **not** sell personal data. However, we may share data with:

- Payment processors for transactions
- Tutors for course administration
- Legal authorities if required by law

## 5. Cookies & Tracking Technologies

We use cookies to improve website functionality. Users can manage cookie preferences via browser settings.

## 6. Data Security & Retention

We implement security measures to protect user data. Personal data is retained only as long as necessary for legal and operational purposes.

## 7. User Rights

Under **UK GDPR**, users have the right to:

- Access their personal data
- Request corrections or deletions
- Withdraw consent for data processing
- File complaints with the **ICO (Information Commissioner's Office)**

## 8. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of our services indicates acceptance of updates.

## 9. Contact Information

For privacy-related inquiries, contact [SpanishWithSupport@gmail.com](mailto:SpanishWithSupport@gmail.com)